

Cloud OTP User Guide

Providers may now use the cloud OTP (One Time Passcode) as a method to receive the OTP when sending a controlled substance. The Cloud OTP uses the Verizon app to more quickly send the OTP with the prescription being transmitted.

Benefits:

The cloud OTP is sent electronically with the prescriptions without the provider needing to type in the passcode. The provider must still type in the pass*word*, but the cloud OTP is sent electronically through the cloud and will avoid mistypes.

Requirements:

In order to use this method, the provider must have the Verizon app both installed on their phone and tied to their Verizon profile. (If the provider is currently using the Verizon app and typing in the OTP, nothing further action is needed to use the cloud OTP.)

Instructions:

How to use when sending a controlled substance:

Once the medication is written and ready to be sent, the provider types in their password and clicks Continue:

Schedule Drug Trans	smission			JB0614200 🖌
One-Time Passcode (OTP) Required.				
Please enter your use	rname and password	to get a list of your OTP devices.		
Username	jakebrooks			
Password	•••••			
	Continue	ancel		
		ENV	INT ETG: a58df660-8046-4569-86e3	-0110d29550f8 ST: 0
Add to Current Medica	tions	Cancel/Return to Route Page	Skip Passcode/F	Print and Sign
Jake	Brooks DEA: JB06	14200 NPI: 1780764472 234 Any Stre	et Longview TX 75604	

The provider will then tap the app on their phone to open the app and display the OTP:



Android version of app shown above. iPhone app looks different but functions in the same way.

The provider does NOT change the drop down to indicate the OTP is coming from the app.

Schedule Drug Tran	Ismission		JB0614200 🗡
	0	ne-Time Passcode (OTP) Required.	
Please select the dev	vice where you would I	ike to receive the One-Time Passcode	
Username	jakebrooks		
Choose Method	(xxx)xxx-1747 - Te	ext 🗸 Text Me	
One Time Password			
	Continue	ancel	
		ENV:	INT ETG: baf333c2-2a55-4554-aae2-f27afe1957a8 ST: 0
Add to Current Medic	ations	Cancel/Return to Route Page	Skip Passcode/Print and Sign
Jak	e Brooks DEA: JB061	14200 NPI: 1780764472 234 Any Stree	et Longview TX 75604

The OTP is sent electronically through the cloud once the provider puts their finger on the code and pushes up towards the cloud. The numbers will change to a darker, bolder font and the cloud will appear which indicates that the OTP is being sent:



The provider must stay on this screen until the transmission is accepted:

IF THE PROVIDER MOVES PAST THIS SCREEN UNTIL THE TRANSMISSION IS ACCEPTED, THE RX WILL NOT BE SENT.



Once the transmission is accepted, the provider will see the receipt page which indicates that the prescription was sent:

Ambien)	Full Prescribing Information	lationt Drug Info		
erms of Service VPDR'E	RIEF Select Medications in PDR Therapeutic Cl	855		
scription(s) Prin				
em: NewCrop, LLC				
is # 5 for Monday, E smitted to: Test000	ecember 07, 2015 and # 87 year-to Pharmacy Store 10.6 6000 E. Broad	-date. dway Blooming	ton, MN 55425 Phone: 9523337	777 at 12:20 PM Central Time
	-			Monday, December 07, 2015
		Jake	Brooks MD	
	License	e: 05301973 DE	A: JB0614200 NPI: 1780764472	
		EPC	S Location 1	
		Phone: 903-555	-1211 Fax: 903-663-5554	
IENT: Mr. Howard P	ower Gender: Male		DOB: 10/18/1923	DAY TEL: 2159886723
Deerlake Rd Philade	lphia, PA 19103		MRN:	EVENING: 4137762738
	VOID VOID VOID	VOID VOID	VOID	
bion 5 mg tablet	ID VOID VOID VOID	VOID VOI	20 (thirty)Tablet	O No
bien 5 nig tablet	1 tablet by mouth da	NA ADID A	So (dinty) tablet vp	a a a din a din a dina a din
concord by: Jako Brook	s MD - 903-663-1211			
cessed by, Jake Brook				

How to use when logging into the Verizon profile manager:

The provider goes to the Verizon UIS Profile Manager page:

https://universalid.verizon.com/uid/index.php/slogin/profile/NCRP

The provider types in their Verizon username and password and clicks Login:

sal ID Profile Manager provid individuals and organization	es a secure electronic environment s can manage their profiles.
er your credentials	to login.
Username jakebrook	S
Password	••
Logi	1
Forgot Pa	assword?

The provider does NOT need to indicate any method to receive the OTP.

quest Passcode	
ct your Passcode delivery m	ethod
Phone Number(s)	Delivery Method
хх)ххх-1747	◯ Voice ◯ Text
Token(s)	Delivery Method
рох-хооох-0	O VASCO Digipass
3 Phone	O Mobile App

The provider taps on the Verizon app to open. Once open, place the finger on the code and swipe up towards the cloud. The numbers will change to a darker, bolder font and the cloud will appear which indicates that the OTP is being sent:



The provider will then be logged into the Verizon UIS Profile Manager:

Universal ID	Welcome to Universal Identity Services Profile Manager	
 My Profile View My Profile 	Your identity has been verified at a high level.	Related Links About Universal ID
Application Reset Password		About Verizon Support
Set Passcode Device Reset PIN		Help Document
Approvals		View Help Document Read through this document to see
 My Certificate Dashboard 		how to update your profile and the features offered by this tool.
Policy Documents		FAQ
		View FAQ Document Frequently asked questions about Universal D and Profile Manager.
		Powered by Verizon